

PRODUCT WARRANTY

Our Commitment To You

It is our on-going goal to design and develop our products to accommodate and satisfy our diverse customer base and product mix. We make our products with varying degrees of durability, comfort, and dexterity and are continuously renovating and expanding our product line. While we take every measure to ensure that all our products are as perfect as possible, imperfections remain always there for continuous improvement cycle. We apologize if you are the recipient of a problem product, and hope that our Warranty will be helpful to you.

Material and construction defects are covered by our Warranty. In most cases our products are made with natural materials which are sewn by hand, so occasional defects are inevitable.

Thank you for your interest in products and services provided by MECDEX. This Limited Warranty applies to only for to product Gloves purchased from MECDEX through its authorized distributors. This Warranty extends only to the original first buyers and a claim will be entertained only only valid with original receipt of purchases (only or each successive buyers within the specified warranty period).

What does this limited warranty cover?

This Limited Warranty covers any defects in material or workmanship during the Warranty Period. During the Warranty Period, MEC DEX will be liable to repair or replace product at no chargefree of cost if the, pproduct or parts of the product prove defective because of improper material or workmanship.. Please note that this limited defects do not include warranty does not cover damage caused by accident, improper care, negligence, normal wear & tear, or the natural breakdown of materials over extended time and use.

What will we do to correct problems?

MECDEX will either repair the Product at no charge, using new or refurbished replacement parts or give a new product as replacement.

Limitation of Damages:

To the extent permitted by law: (a) this warranty is in lieu of all warranties, express or implied, including, but not limited to, the implied warranties of merchantability and fitness for a particular purpose; (b) all other implied warranties and any liability not based upon contract are hereby disclaimed and excluded; and (c) in no event shall MEC DEX be liable for any indirect, punitive, incidental or consequential, general or special damages, regardless of whether a claim for such damages is based on warranty, contract, negligence or otherwise, nor shall MECDEX liability to the purchaser for damages exceed the purchase price of the product in respect of which damages are claimed.

Laws of some states do not allow limitations on how long an implied warranty lasts or the exclusion or limitation of incidental or consequential damages, so the above limitations will be subject to those laws.

How long does the coverage last?

The Warranty Period for Gloves purchased from MECDEX is 30 days from the date of purchase or minimum period allowed by law of country the state. MECDEX will be liable to agrees to process warranty claims from its customers (or end users as applicable) to determine if claims fall within specified warranty period and conditions.

Warranty Exclusion?

This Limited Warranty does not cover any problem that is caused by misuse, lack of care, malfunctions or damage not resulting from defects in material or workmanship or corrective work necessitated by repairs made by anyone other than authorized MECDEX dealers.

What do you have to do?

To obtain warranty service, you must first contact MECDEX Authorized Dealers to determine the problem and the most appropriate solution for you the problem.